

CTS (3)

CTS offers a simple I.T. solution, which allows the retailer to integrate their workshop, Inventory and rental activities into one easily manageable system.

After reviewing the market, CTS-Retail, a Microsoft Gold Partner, was selected to deliver the Microsoft Retail Management System to manage the core elements of the business.

Peter Bird owner of the Bicycle Hub commented: "The EPOS system has already had an impact on the business and the JIT emphasis and workshop management within the solution allows work at a glance to be seen from the back office."

The equipment installed and configured by CTS-Retail delivered additional benefits beyond RMS. Bird explained: "We use the internet facility to browse suppliers' websites like Madison and Fishers and convert initial enquiries into sales."

A key element of the CTS-Retail offering is their ongoing support

delivered through a dedicated support desk. CTS-Retail utilise the latest technology and support tools via a local broadband connection to diagnose and resolve issues remotely.

"We set some time aside to set up our product inventory database and ensure that everything was how we wanted it, but the return on the time invested means that ordering is now a breeze," added Bird.

All solutions are designed to meet the business requirements of the client and integrate smoothly with all other applications.

For more information contact sales@cts-retail.com or telephone 01793 432234 to speak to the CTC sales department.

